

# Terms and Conditions

Cultural Icon Pty Ltd trading as Caves House Hotel Yallingup

ABN 80 608 212 040

***By making a reservation or booking at Caves House, you acknowledge and agree to comply with these Terms and Conditions:***

Check-in time is between 2pm and 4pm. Check-out time is between 8am and 10am. Please note that additional fees may apply for early check-in or late check-outs.

The number of guests occupying the room must not exceed the maximum occupancy specified during booking. Guests are expected to conduct themselves in a respectful and considerate manner while on the premises. Caves House Hotel reserves the right to evict guests who do not adhere to these standards.

You are responsible for any damage or loss caused to Caves House property during your stay. Any associated costs will be charged to your account.

Smoking is strictly prohibited inside all Caves House Hotel, Homestead and Apartments Rooms and indoor public areas. A \$500 smoking fee will be charged if you do not adhere to the smoking policy.

Caves House reserves the right to modify these Terms and Conditions at any time.

**Deposit & Payment Policy**

For all reservations made on a standard rate a one night deposit is taken at the time of booking with the balance payable at check-in.

The person making the booking must be at least 18 years of age and will be responsible for all changes associated with the reservation.

You must provide a valid credit card at the time of booking to secure your reservation. Charges will be made to this card in accordance with our cancellation policy.

**Cancellation Policy**

Cancellations and modifications to this booking may vary depending on the rate and package chosen during the booking. If you need to cancel or modify your reservation, please get in touch with Caves House Reception within office hours.

LEAVERS ARE NOT WELCOME TO STAY AT THE HOTEL OR APARTMENTS AND ANYONE UNDER THE AGE OF 19 THAT TRIES TO SECURE ACCOMODATION BY USING A FAKE BOOKING WILL BE REQUESTED TO VACATE THE PREMISE IMMEDIATELY